

# Warranty



## Our Warranty: It Works or it Walks

In plain English, it's the best guarantee in the business. If we can't fix it, we'll replace it. Here's how:

- If Konica Minolta's service department decides that your device can't be fixed at your place of business, we will supply you with a free loaner while your own device is being serviced at our service centre.
- In the event we can't fix your device at our service centre, Konica Minolta will exchange it for another one, identical or equivalent to yours at no additional cost.
- This guarantee is good for eight (8) years from the date of installation, or thirty (30) months on used or remanufactured equipment. The guarantee applies only if the device is covered by our warranty, if Konica Minolta has supplied parts and consumables, and if Konica Minolta personnel have serviced it.



**It works or it walks. It's that simple!**